

REPORT

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**Bartender  
Pour Test Reports  
for Sample Venue**

to: **June 2007**



*Increasing Profits in the  
Hospitality Industry*

A horizontal banner with a warm, orange-to-yellow gradient background. On the left side, there is a complex, abstract pattern of dark, overlapping lines resembling a globe or a network. The text "Increasing Profits in the Hospitality Industry" is written in a white, italicized, sans-serif font across the middle of the banner.

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# Pouring Results Ranked Report

## Extreme Pour Test

Name	Date	Total Score
Catherine (3)	05/09/2007	434
Catherine (2)	05/09/2007	324
Simon (3)	05/06/2007	259
Julianne (3)	05/01/2007	240
Catherine	05/07/2007	224
Simon (2)	05/01/2007	214
Julianne (2)	05/08/2007	214
Julianne	05/14/2007	135
Simon	05/07/2007	121

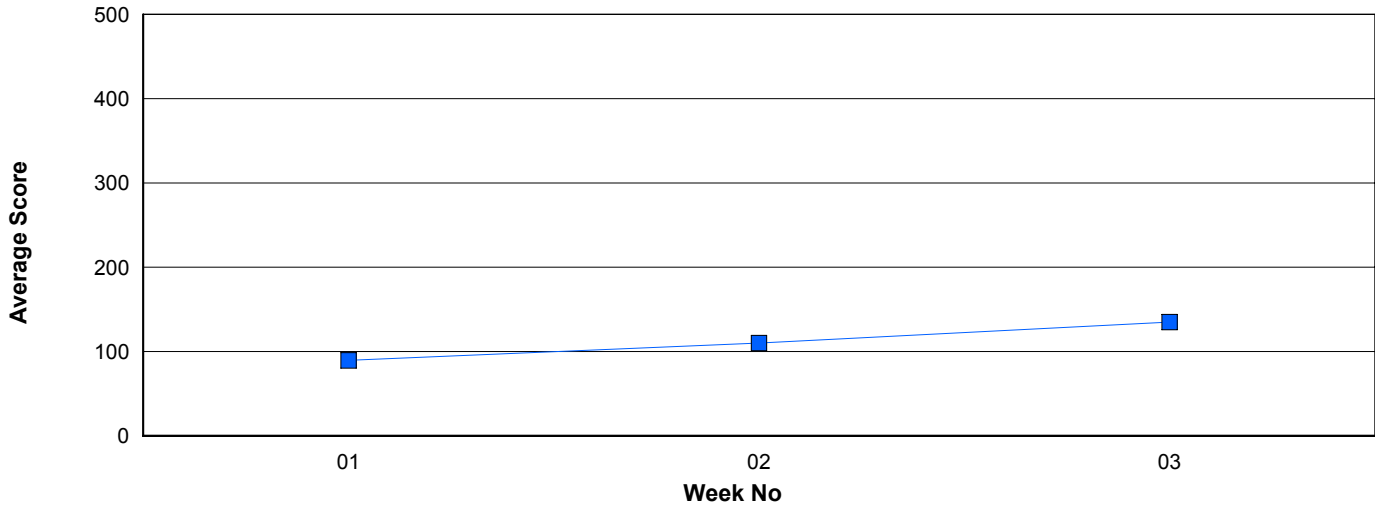
The (2) denotes multiple attempts - and one can see that the more attempts one has, they better the performance

This report ranks all participating staff over date range by score. To achieve a high score, a staff member has to pour extremely accurately in order to advance a number of levels. When Pour Testing is a venue focus, this report should be printed out and posted up on a noticeboard so all staff can see where they rate.

**From May 1 2007 To Jun 13 2007**

**Venue Summary - Extreme Pour Test**

**Weekly Pouring Average Score**



Week No	Total No. of Pour Tests Played	Weighted Accuracy Average (%)	Average Score
01	9	93.7	89.5
02	23	88.4	110.0
03	1	92.2	135.0
<b>Overall Total :</b>	<b>33</b>	<b>89.9</b>	<b>104.7</b>

The usage of the Pour Test increased dramatically during week 2 with only one attempt made in week 3

Over the 3 week period there has been a steady improvement in scores, meaning that staff are getting more proficient at pouring skills

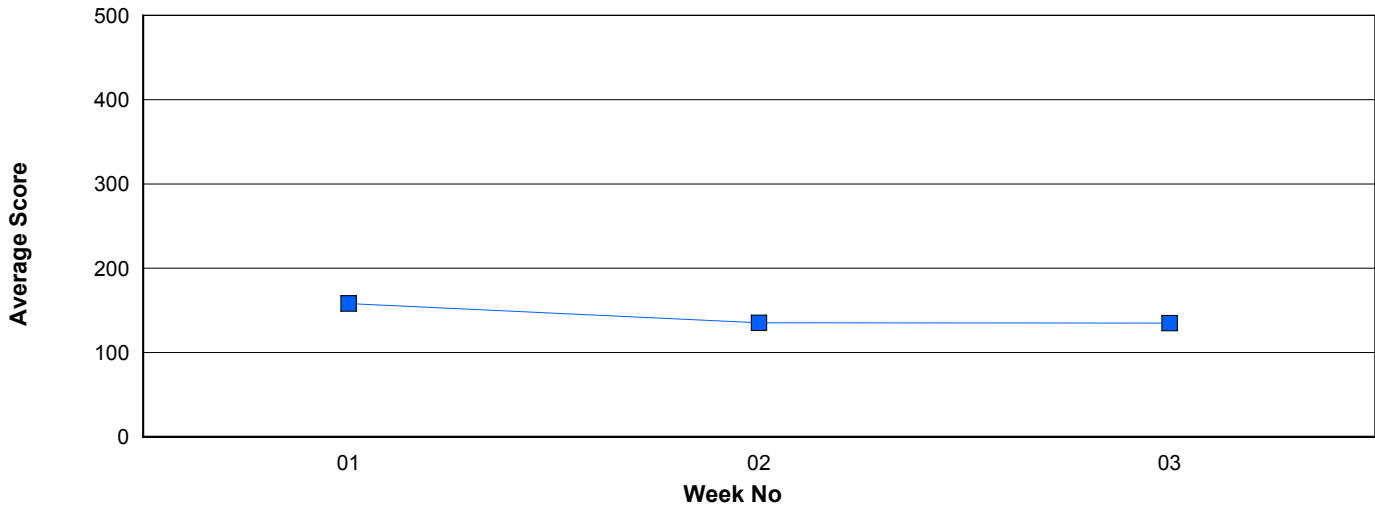
The Average Pouring Accuracy is currently at 89.9%. This is low as a venue average and focus needs to be put on staff to increase this to an average of 95%

# Individual Pour testing Report for Catherine

## From May 1 2007 To Jun 13 2007

### Extreme Pour Test

### Weekly Pouring Average Score



Week No	Total No. of Pour Tests Played	Weighted Accuracy Average (%)	Average Score
01	5	95.9	158.2
02	13	90.3	135.3
03	1	92.2	135.0
<b>Overall Total :</b>	<b>19</b>	<b>91.9</b>	<b>141.3</b>

Catherine is performing well above the venue average score of 104.7, achieving an average 141.3 over 3 weeks. However, she is not seeing any improvement and may need further training to assist here in improving further here.

# Report Card for: Catherine

## Extreme Pour Test

Level 1	Pour Type	Volume Required (mL)	Volume Poured (mL)	Accuracy:
	Spirit	15.0	15.0	100%
	Spirit	30.0	30.0	100%
	Spirit	45.0	45.0	100%
<b>Average Pouring Percentage out of 100%</b>				<b>100%</b>

**PERFECT SCORES!!**

Level 2	Pour Type	Volume Required (mL)	Volume Poured (mL)	Accuracy:
	Spirit	10.0	10.0	100%
	Spirit	15.0	17.0	87%
	Spirit	45.0	46.0	98%
<b>Average Pouring Percentage out of 100%</b>				<b>* 96%</b>
<b>Result for Extreme Pour Test</b>		<b>160.0</b>	<b>163.0</b>	<b>** 102%</b>

Only a 2ml overpour on the 15ml measure but the weighted accuracy drops by 13%

## Extreme Pour Test

Level 1	Pour Type	Volume Required (mL)	Volume Poured (mL)	Accuracy:
	Spirit	15.0	16.0	93%
	Spirit	30.0	30.0	100%
	Spirit	45.0	48.0	93%
<b>Average Pouring Percentage out of 100%</b>				<b>* 96%</b>

Level 2	Pour Type	Volume Required (mL)	Volume Poured (mL)	Accuracy:
	Spirit	10.0	9.0	90%
	Spirit	15.0	16.0	93%

\*The pouring result for each series is the weighted average pouring result. This shows how accurate, on average, the candidate is when pouring for that given set of pours.  
 \*\*The result for the pour test shows the gross percentage of volume poured over the volume required. Where the number is less than 100%, the test shows a total underpour, where the result is greater than 100% the test shows a total overpour.

# Report Card for: Catherine

Spirit	45.0	44.0	98%
<b>Average Pouring Percentage out of 100%</b>			<b>* 96%</b>
<b>Result for Extreme Pour Test</b>	<b>160.0</b>	<b>163.0</b>	<b>** 102%</b>

## Extreme Pour Test

Level 1	Pour Type	Volume Required (mL)	Volume Poured (mL)	Accuracy:
	Spirit	15.0	16.0	93%
	Spirit	30.0	31.0	97%
	Spirit	45.0	46.0	98%
<b>Average Pouring Percentage out of 100%</b>				<b>* 97%</b>

Catherine made it through 2 Levels of Pouring before missing the 3rd Level. An accuracy of 93% was not enough to pass this level

Level 2	Pour Type	Volume Required (mL)	Volume Poured (mL)	Accuracy:
	Spirit	15.0	16.0	93%
	Spirit	45.0	45.0	100%
	Spirit	10.0	10.0	100%
<b>Average Pouring Percentage out of 100%</b>				<b>* 99%</b>

Level 3	Pour Type	Volume Required (mL)	Volume Poured (mL)	Accuracy:
	Spirit	30.0	31.0	97%
	Spirit	10.0	11.0	90%
	Spirit	20.0	18.0	90%
<b>Average Pouring Percentage out of 100%</b>				<b>* 93%</b>

<b>Result for Extreme Pour Test</b>	<b>220.0</b>	<b>224.0</b>	<b>** 102%</b>
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Overall Catherine was asked to pour and she ended up pouring 224ml - an accuracy of 102%. An outstanding result overall

\*The pouring result for each series is the weighted average pouring result. This shows how accurate, on average, the candidate is when pouring for that given set of pours.

\*\*The result for the pour test shows the gross percentage of volume poured over the volume required. Where the number is less than 100%, the test shows a total underpour, where the result is greater than 100% the test shows a total overpour.